

# Park and Recreation Department General Security Plan

Lower Makefield Township Parks and Recreation

Approved:

Monica Tierney 6/21/2022



CAPRA

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# Reporting and Notification of Emergency Situations

Call 911 – Provide accurate information (e.g. who, what, where, when) in response to the 9/11 operator's questions.

After 911 has been called and emergency personnel arrive on the scene fill out an incident report and contact the Director.

All fires and other emergency situations shall be reported to the Director by one of the following means:

- 1. Verbally during normal working hours
- 2. Use the Emergency Contact List During Off Hours

Note: Under no circumstances shall an employee attempt to fight a fire after it can no longer be put out with a fire extinguisher, nor shall any employee attempt to enter a burning building to conduct search and rescue. These actions must be left to emergency services professionals (such as the fire department or emergency medical professionals) who have the necessary training, equipment, and experience to do so. Untrained people might endanger themselves or those they are trying to rescue.

## Communication to Staff

In the event of a fire or other emergency, staff shall ensure that all employees and residents are notified as soon as possible using the building alarm system which includes audible and visual alarms, 24 hours a day. Staff shall provide special instructions to all employees via the public address system.

If a fire or other emergency occurs after normal business hours, the Director or Department Head shall contact all employees not on shift to provide future work status, depending on the nature of the situation.

## **Medical Incidents**

Lower Makefield Township has deployed automated external defibrillators and first aid cabinets at the following locations for trained staff medical first responders to utilize:

Side entrance of the Community Center

• Office at community pool

(See Appendix K for Graphic of AED Location)

### Major Medical

In the event of a major medical emergency, 911 shall be contacted. Medical first response services shall be provided to the victim by township volunteer medical first responders per their training and available first aid supplies. Willing bystanders shall be dispatched to gates, doors, etc. to help guide emergency medical services to the victim. Comfort care such as covering with blanket, loosening clothing, etc. shall be provided to the victim until outside emergency medical services arrive.

#### Minor Medical

In the event of a minor medical emergency, township staff shall offer first aid per their training and available first aid supplies.

- All staff are required to maintain certification in CPR, AED and First Aid.
- Lifeguards are required to have lifeguard certification, AED, First Aid and CPR for the Professional Rescuer.

#### Advanced Medical Care

Under no circumstances may an employee provide advanced medical care and treatment defined as care beyond first aid provided by a trained medical first responder. These situations must be left to emergency services professionals, who have the necessary training, equipment and experience. Untrained people might endanger themselves or those they are trying to assist.

## **Incident Reporting**

All incidents shall be investigated, and the results of the investigation reported by the most senior staff present using the township incident reporting form (Appendix A). The specialized dog park incident report shall be used for incidents involving the township dog park (Appendix C).

All minor and major incidents or injuries must be reported to the police for follow up investigation.

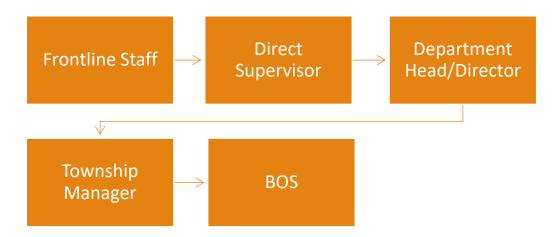
With respect to medical incidents, all major or minor injuries (including small abrasions, cuts or bee stings) shall be documented by staff using the Township's incident report located in Appendix A of this document.

If a staff member was not present at the time of the injury, the resident or user can report the incident to the staff who shall annotate the description in the incident report.

Incident reports can be found on the Parks and Recreation website at www.lmt.org.

Reports must be submitted as soon as possible but no later than 24 hours of the incident.

Once the form has been completed, it shall be routed to the Director and Township Manager for review in accord with the following routing scheme:



Note: The Director or Township Manager shall be responsible for reporting the incident to parties outside the organization such as the Township's insurance carrier. The only exception to this rule is reporting of suspected child abuse when reporting to Childline (800-932-0313) shall be performed by the mandated reporter per Pennsylvania law.

Whenever possible root causes shall be identified, and corrective actions taken in order to reduce the risk of an incident recurrence. The hierarchy of controls shall be applied as appropriate.

# Near Miss Incident Report

A near miss report (Appendix B) shall be completed by the witnessing staff member as soon as practical after the event, any time an employee or patron has a close call and might have been hurt if the circumstances had been slightly different. By identifying and reporting hazards, the Director can implement the corrective actions necessary to prevent future incidents. Staff should address the issue as soon as possible. The near miss incident report form must be completed immediately after the incident takes place and given to the Director. Once the form is received, the Director will determine if and corrective action is warranted.

## Notification

Staff shall contact the Director immediately with information on employee injuries or loss of life, cargo losses, or property damage or theft, utilizing the emergency contact information contained in this plan addendum. Police must be notified immediately for follow up investigation.

The EMC shall maintain a list of all employees' personal emergency contact information and shall keep the list in the main office for easy access in an emergency.

## **Evacuation Routes**

Emergency evacuation escape route plans are posted throughout our facilities and are also available in the Appendix K of this document. In the event that a fire or emergency alarm is sounded or instructions for evacuation are given by staff all employees must immediately exit the building(s) at the nearest exits as shown in the escape route plans, and must meet as soon as possible at the designated assembly area. Employees with offices must close the doors (unlocked) as they exit the area.

Mobility-impaired employees and their assigned assistants shall gather at the designated area within the building to ensure safe evacuation in the pre-determined fashion.

Designated Assembly Areas are:

Community Center: Fred Allan Field

Pool: Basketball Court

5 Mile Woods: Education Area

Note: In the event of an active shooter situation, employees and other evacuees shall disperse and not congregate at the assembly point in order to deny the shooter a potential dense target. Refer to the section on "Active Shooter / Security Threats" (Section 4.10.3 below) for more details.

## Securing Property and Equipment

If evacuation of the premises is necessary, some items may need to be secured to prevent further danger to the facility and personnel on hand (such as securing confidential or irreplaceable records or shutting down equipment to prevent release of hazardous materials). Only the Safety Coordinators may remain in the building for the prescribed amount of time to secure the property and equipment to which they have been assigned.

All people remaining behind to shut down critical systems or utilities must be capable of recognizing when to abandon the operation or task. Once the property or equipment has been secured, or the situation becomes too dangerous to remain, those who remained behind must exit the building by the nearest escape route as soon as possible and meet the remainder of the employees at the designated assembly area.

## **Emergencies**

## Major Medical

Major medical emergencies (major lacerations, heart attacks, seizures, etc.) shall be handled by contacting 911 immediately. The caller should provide the 911 operator with information regarding the nature of the injury and the victim's location. An employee or first responder Yardley Makefield Rescue Unit or other Paramedic Unit should be dispatched to the facility entrance in order to meet the rescue squad and guide them to the victim.

After summoning external assistance, a staff member will utilize AED response bag and use the contained equipment according to their First Aid, CPR and AED training as appropriate.

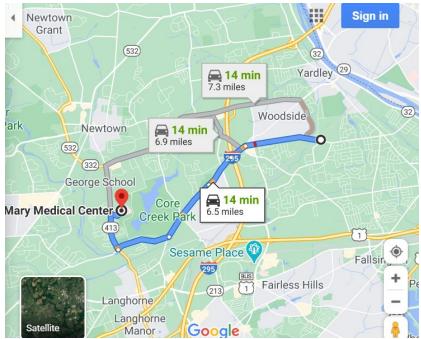
Should an AED be utilized, the data retrieval sheet must be preserved and submitted to police administration for a physician quality review.

The closest hospital to the Township is:

St. Mary Medical Center 1201 Langhorne Newtown Rd. Langhorne, PA 19047

Website: <a href="https://www.trinityhealthma.org/location/st-mary-medical-center">https://www.trinityhealthma.org/location/st-mary-medical-center</a>

#### St. Mary Medical Center



## General Building Evacuation (No Active Shooter)

Conditions may occur which necessitate a general evacuation of the facility. Such conditions include fire, power failure, bomb threat, or other incidents in which personnel may be at risk if they remain inside the building.

An evacuation can be triggered either by pull stations located at facility exits, fire sprinkler activation, triggering of smoke detectors or by a verbal announcement. Upon hearing either the fire alarm or a verbal announcement to evacuate, personnel should secure their activities and proceed to the nearest exit. For those not familiar with the building, exit routes are also indicated on wall-mounted evacuation plans located near the main points of access on each floor.

Once out of the building, personnel shall assemble at the designated assembly areas as follows:

Primary Assembly Area:

Community Center: Fred Allan Field

Pool: Basketball Court

ApproThe Safety Coordinator shall be responsible for conducting a sweep of the entire facility or facilities to ensure all employees are aware of the evacuation alarm and that no one remains inside the building. After performing this function, the Safety Coordinator shall themselves

evacuate the building and proceed to the designated assembly area. Once at the designated assembly area, the Safety Coordinator shall inquire as to whether everyone is unaccounted for. The names of missing personnel should be brought to the attention of outside responding agencies.

Any employees who may be physically challenged and require assistance during evacuation shall be brought to the attention of the Safety Coordinator. Based on the nature of the disability, specific evacuation procedures shall be developed to ensure such individuals are properly evacuated during emergencies.

#### Fire

In the event a fire is discovered, responding personnel shall first determine whether it is incipient (in early stages and therefore controllable) or advanced (beyond the capacity of portable fire extinguishers to control).

## Incipient (Small) Fires

Employees discovering an incipient fire shall first evacuate personnel from the immediate vicinity of the fire. A decision must be made before attempting to fight the fire whether the fire department should be contacted and whether to call for a building evacuation. If there is any doubt as to whether the fire can be safety extinguished, the building should be evacuated, and the fire department contacted.

The employee discovering the fire should then:

1. Attempt to extinguish the fire if they are trained to use a fire extinguisher and if it safe to do so.

or

2. summon an employee trained in fire extinguisher use.

Fires requiring more than two fire extinguishers to extinguish, or which have triggered the sprinklers are beyond the incipient stage and require responding personnel to follow the procedures discussed for advanced fires.

#### **Advanced Fires**

Employees discovering an advanced fire shall first notify area personnel of the fire. They should then proceed to the nearest exit and pull the fire alarm. If time permits, the employee should contact the fire department by dialing 911 and notifying them of the location and nature of the fire.

### **Bomb Threat**

In the event of a bomb threat, the recipient of the call should attempt to obtain as much information from the caller as possible without antagonizing the caller. The person taking the call should:

- Keep the caller on the line as long as possible. Ask the caller to repeat the message. If possible, record every word spoken by the person making the call. Record the time the call was received and the time it ended. Ask the caller for their name.
- Ask the caller to tell you the location of the bomb and the time of detonation.
- Listen for any unusual background noises such as motors running, music or any other noises that might provide a clue as to the location from where the call is being made.
- Listen carefully to ascertain whether the voice is male or female. Listen for accents and speech impediments.

After the caller hangs up, the individual receiving the call should notify law enforcement (Dial 911) who will determine the appropriate course of action. In most situations, a general evacuation will be announced.

## Workplace Violence

Workplace violence may originate from internal or external threats. Internal threats generally take the form of a disgruntled employee, while external threats generally are associated with intruders or the estranged partners of employees. In both cases, there shall be a general policy of zero tolerance for threats of violence or intimidation. In case of a violent act, employees should contact outside law enforcement by dialing 911 from a safe location.

Appropriate employee conduct is addressed in more detail in the Township's personnel policies.

Patron conduct is addressed in the Township's pool and summer camp employee training manuals.

#### **Internal Threats**

Employees should remain vigilant for the warning signs of a hostile employee. These signs include employees who:

- Are verbally abusive
- Show belligerence towards fellow workers or customers
- Appear to be continually stressed
- Repeatedly swear or verbalize outrage
- Become physically abusive toward inanimate objects
- Withdraw from routine interaction

When such signs are noted, the employee's supervisor/manager should be notified as well as the Safety Coordinator. The supervisor/manager will investigate the concerns and if warranted, attempt to intervene and deescalate the situation before it progresses to violence. The employee assistance program should also be contacted for additional guidance (Health Advocate – 877-240-6863; <a href="mailto:answers@HealthAdvocate.com">answers@HealthAdvocate.com</a>; HealthAdvocate.com/members). Should an employee become violent in the workplace, employees should evacuate to a safe location and contact law enforcement by dialing 911.

#### **External Threats**

Ensuring building security is crucial to control external workplace violence threats. Physical perimeter controls are utilized to restrict access to the facility. Employees have been issued proximity keys that are used to access the buildings during normal working hours. During normal working hours, staff who are located at facility entrances will monitor traffic into the buildings via a video monitor. Should the staff notice unusual behavior, or a violent incident employee should attempt to distance themselves from the dangerous situation and contact outside law enforcement by dialing 911.

Employees who have a protection order against an estranged partner or other individual should furnish the Director with such information as well as a photograph of that individual. The Director shall then alert the facility staff regarding the situation so that they are prepared to contact outside law enforcement should an individual subject to the protection order attempt to gain access to the building.

#### Violent Incidents / Active Shooter

In the event a violent incident occurs in the building, the preferred option is to immediately use voice and/or hand motions to alert others nearby of the threat and evacuate the building. Employees who hear the sound of gunfire which is frequently characterized as a series of loud "pops", shall alert others using voice and/or hand motions and quickly move to get away from the active shooter kill zone. Employees shall stay low and utilize COVER (i.e., objects capable of stopping/slowing a bullet and blocking the shooter's view) and CONCEALMENT (i.e., objects which may not stop/slow a bullet but will block the shooter's view). Upon leaving the building, DO NOT head for the evacuation assembly areas as you will create a dense target for the shooter! Depending on the circumstances, you will need to quickly decide whether to RUN, HIDE or FIGHT.

**RUN** - Run away from the building putting as much distance as possible between you and the shooter. Once you reach a safe location, call outside law enforcement by dialing 911. If you encounter law enforcement on your way out of the building, put your hands up and follow their instructions.

**HIDE** - If evacuation is not possible, seek refuge under a desk, in a restroom, in a closet, etc. Silence cell phones. If possible, block access to the location by any available means (lock doors to offices, single bathrooms and storerooms, prop a chair against the door, move furniture against the door, etc.) Finally, keep away from the door and out of sight. Only emerge from your area of refuge once law enforcement secures the building and announces the "all clear".

FIGHT - If hiding/sheltering in place, be prepared for the fight of your life. Find whatever makeshift weapon is available (pocketknife, scissor, screwdriver, keys, etc.) to protect and defend yourself. If the shooter gains access to you, try to attack the shooter's eyes and face with your weapon. Your objective should be to seriously injure them so that you can gain time to escape. You will likely only have one chance to act, so use maximum force and make your attack count. Use the time while the shooter is recovering from your attack to get away.

Emergency responders will be able to access the building's perimeter doors via the building's Knox Box system. Employees sheltering in locked offices, single bathrooms and storerooms shall not open locked doors until notified to open by credible law enforcement. **NOTE OPEN CARRY:** There is no prohibition in PA for Open Carry.

Concealed Carry calls for a permit.

If a staff encounters a situation where a weapon is visible and feels unsafe due to the persons behavior the staff should get to a safe space and dial 911.

PA OPEN CARRY LAWS:

18 Pa.C.S. § 6107 18 Pa.C.S. § 6108

PA CONCEALED CARRY LAWS:

18 Pa.C.S. § 6109

#### Power Failure

If power fails, the Director or designee will contact the power company to determine the source of the power failure. Depending on the nature of the outage, the Director or designee in consultation with the Township Manager will determine whether operations will continue or whether employees will be sent home.

#### Gas Leak

Any employee that smells gas should immediately contact the Director or Dial 911. The source of the leak will be investigated, and a determination made whether a facility evacuation is necessary. Employees should not operate light switches, electrical appliances or perform any activity that creates a spark or open flame.

## Cyberattack / Business Continuity

The organization's information technology systems are subject to a daily backup as performed by the information technology manager. The information technology manager has also identified alternate facilities which should enable the organization's critical functions to be up and running within 72 hours of experiencing a catastrophic facility loss.

In addition to paper files, the organization uses document scanning and archiving to create back-up electronic files of critical documents. Customer contact information is also duplicated electronically. These archive files undergo daily back-up by the information technology manager.

## Chemical Spills

Employees and supervisors are expected to be familiar with chemical materials used in their work areas. MSDS/SDS and container labels shall be reviewed prior to working with chemicals to ensure employees are familiar with spill clean-up procedures when these work materials are spilled. Spill clean-up equipment and required personal protective equipment shall also be made available so employees can respond appropriately. Departments shall be responsible for inspecting the integrity of this equipment at least annually. Employees shall notify their supervisor and/or the safety coordinator in the event of a spill in order to ensure appropriate incident reporting and regulatory notification obligations are met.

- MSDS/SDS for chemicals used at the pool are located in the main pump room.
- MSDS/SDS for other chemicals utilized in park and recreation maintenance operations are in the pole barn.
- MSDS/SDS for other chemicals utilized for the Community Center are located in the chemical closet.
- Additional MSDS/SDS for other chemicals utilized in the Township can be found in the Public Works Department office.

The following spill response equipment is available in the event of a spill of work-related chemical materials. These items are in the spill cabinet in the garage.

- Drain covers
- Spill pillows
- Loose adsorbent
- Non-spark shovel
- Drum liners
- Salvage drums
- Hazardous waste stickers
- Barricade tape

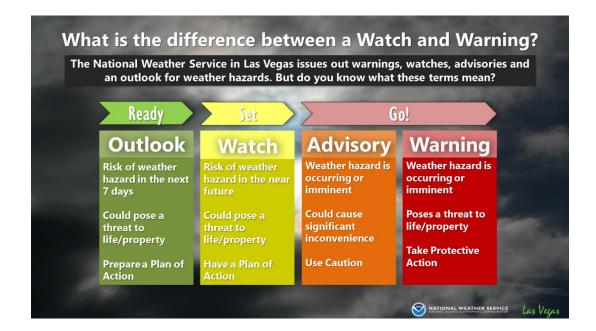
Personal Protective Equipment

- Coveralls
- Foot covers
- Safety goggles
- Nitrile gloves

Important – As specified in the OSHA HAZWOPER regulations (29 CFR 1910.120), unless employees have been trained in hazardous materials operations, they are not authorized to respond to spills of unknown chemical materials or large quantity spills of work materials that require respiratory protection to clean up. Under these circumstances, employees shall secure the area and contact the local hazmat team by dialing 911.

#### Severe Weather

Facility staff shall announce severe weather alerts (such as tornados) by public address system or other means of immediate notification available at the facility. All employees and patrons will immediately retreat to shelter areas until the threat of severe weather has passed and the all clear is given by the facility staff.



#### Rain - Thunder

Pool, camps, sporting events, special events and park maintenance projects, a designated shelter area will be predetermined prior to the season or start of the event. Wait at least 30 minutes after the lightning flash before resuming activities.

## Flooding

If the parks are flooded, appropriate action will be taken to close off the flooded areas. The Director may determine if the park or park areas will be closed.

#### **Extreme Heat Conditions**

If weather conditions are (or are forecasted to be) of extreme heat conditions over eight hours or longer, staff shall not conduct activities that place participants at risk of developing heat-related illness. Alternately, the program may be cancelled. Day Camp activities will be curtailed, and indoor/shaded facilities utilized. All staff, volunteers and participants shall be provided with ample fluids to drink. Staff training shall include how to recognize heat-related illness and the proper first aid practices for victims of heat-related illness.

#### **Extreme Cold Conditions**

Extreme Heat is defined as If the heat index is at or above 32°F (0°C), as identified by the National Weather Service (NWS).

In the event that weather conditions are (or are forecasted to be) of extreme cold conditions over eight hours or longer staff should be trained to conduct, if not cancel, their practices in a manner that does not create hypothermia for participants, volunteers and staff.

## Re-entry

Once a building has been evacuated due to an emergency, no one may re-enter the building for any reason, except for properly trained rescue personnel such as fire department or emergency medical professionals. Untrained people might endanger themselves or those they are trying to rescue.

All employees must remain at the designated assembly area until the fire department or other emergency response agency notifies Director that either:

The building is safe for re-entry, in which case personnel shall return to their workstations; or the building or assembly area is not safe, in which case shall instruct personnel how or when to vacate the premises.

## Sheltering in Place

If a chemical, biological, or radiological contaminants are released into the environment in such quantity or proximity to any Township facilities authorities and/or Director might determine that it is safer to remain indoors rather than evacuate. The EAP Manager shall announce shelter-in-place status by facility public address system or other means of immediate notification available the location.

The Director or designee shall immediately shut down operations. If customers, clients, or visitors are in the building, they shall be advised to stay in the building for their safety.

Unless there is an imminent threat, employees, customers, clients, and visitors shall call their emergency contacts to let them know where they are and that they are safe.

Staff shall turn on call-forwarding or alternative telephone answering systems or services. The recording for voice mail or automated attendant shall be changed to indicate that operations have been suspended, and that staff and visitors shall be remaining in the building until authorities advise that it is safe to leave.

Staff shall quickly lock exterior doors and close windows, air vents, and fireplace dampers. Staff familiar with the building's mechanical systems shall turn off, seal, or disable all fans, heating and air conditioning systems, and clothes dryers, especially systems that automatically exchange inside air with outside air. If there is a danger of explosion, staff shall close window shades, blinds, or curtains.

Staff shall gather essential disaster supplies (for example, nonperishable food, bottled water, battery-powered radios, first-aid supplies, flashlights, batteries, duct tape, plastic sheeting, and plastic garbage bags), and take them to the Shelter-in-Place Locations within the building. Select interior room(s) above the ground floor, with the fewest windows or vents. The room(s) should have adequate space for everyone to be able to sit. Avoid overcrowding by selecting several rooms if necessary. Large storage closets, utility rooms, pantries, and copy and conference rooms without exterior windows work well. Avoid selecting rooms with mechanical equipment, such as ventilation blowers or pipes, which may be impossible to seal from outdoors. It is ideal to have a hard-wired telephone in the room(s) you select. Cellular telephone equipment may be overwhelmed or damaged during an emergency. Call emergency contacts and have the telephone available if you need to report a life-threatening condition.

All employees, customers, and visitors shall move immediately to the designated emergency access point within the building. Director or Designee shall seal all windows, doors, and vents with plastic sheeting and duct tape.

Staff shall write down the names of everyone in the room and shall call the Designated Emergency Contact outside the building to report who is in the room, and their affiliations with Township (employee, visitor, client, customer).

Staff shall monitor telephone, radio, television and Internet reports for further instructions from authorities to determine when it is safe to leave the building.

## Record Keeping

Parks and Recreation Administration will document all training pertaining to this plan and will

maintain records at the Parks and Recreation Main office.

# Security and Access Policy

- 1 Building and lighting keys will be distributed to Lower Makefield Township sanctioned leagues and organizations for their use during a given designated season. Keys and alarm codes will be distributed to only one person from each league or organization. The assigned person has sole responsibility to assure proper usage of the buildings and lighting control boxes. All keys shall be returned to the Park and Recreation Department at the end of the designated season.
- There is a refundable security deposit required for the use of any Township key. This deposit is refundable only upon the return of the keys. Keys are available for pick-up only on the day of the scheduled event and must be returned during the following business day. Persons retaining keys which are not returned during that period will forfeit their deposit.
- 3 Township keys are not to be duplicated for any reason.
- 4 Any person, league or organization making use of a building and/or non-metered lighting shall have prior written permission from the Park and Recreation Department. All usage of the buildings at Township Parks and Recreation Facilities and any lighting usage for playing fields shall not deviate from any proposed schedule as submitted within the application without prior authorization from the Department. Any deviations of approved scheduled usage contained within the use permit on record at the Park and Recreation Department is cause for immediate return of the Township keys. Should it be deemed that a user has maliciously misused the rights associated with the possession of a Township key, prior permission to facility usage shall be revoked. The Park and Recreation Department shall determine when the user may regain access privileges to the requested facility.
- 5 Any person, league or organization who trips the alarm at Macclesfield Park without an emergency being present, may be required to reimburse the Township for costs associated with such an occurrence.

## Storage of Equipment

No items shall be stored in Township buildings without prior notification and the written approval of the Park and Recreation Department. All requests for storage of equipment must be made in writing to the Park and Recreation Department. A written response will be sent to the applicant stating whether the request is approved or denied.

## Addendum

**Updated Annually** 

Last June 21/2022 Alarm access (Community Center)

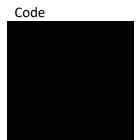
## **Holicong Security Access**

Monica Tierney Lynn

Bob

Vic

Karl



## Training

Risk Management/Security Overview (Biannually)

Overview of Document

Dealing with Difficult People

**Active Shooter** 

New for 2022: Emergency Response Training

AED/CPR First Aid As needed

Staff Assignments and Contacts

Park and Recreation Emergency Manager:

Bldg. Number/Section /Dept.	Primary Name and Position	Primary Phone #	Alternate Name and Position	Alternate Phone #
1550 Oxford Valley Rd	Monica Tierney	215-520-8938	Lynn Todd	267-274-1103

The (Lower Makefield Township Community Center) Safety Coordinators are:

Bldg. Number/Section /Dept.	Primary Name and Position	Primary Phone #	Alternate Name and Position	Alternate Phone #
1550 Oxford	Kathy Howell	267-274-1105	Elizabeth	267-274-1111

Valley Rd			Lawson	
1550 Oxford	Bob Copson	215-520-8960	Vic Guize	267-907-3041
Valley Rd				
1550 Oxford	Karl Hibbs	267-907-3539	Vic Guize	267-907-3041
Valley Rd				

The (Lower Makefield Township Pool) Safety Coordinators are:

Bldg. Number/Section /Dept.	Primary Name and Position	Primary Phone #	Alternate Name and Position	Alternate Phone #
1550 Oxford	Caitlin Adams	267-397-0156	Lynn Todd	267-274-1103
Valley Rd				
1550 Oxford	Bob Copson	215-520-8960	Vic Guize	267-907-3041
Valley Rd				
1550 Oxford	Karl Hibbs	267-907-3539	Vic Guize	267-907-3041
Valley Rd				

Facility Access Assignments

				Admin	Public					
	Community	CC Admin	Admin	Building	Works	All		Dog		Chemical
	Center	Offices	Building	Offices	Facilities	Sheds	Concessions	Park	Pool	Room
Director	х	Х	х	х		х	х	х	Х	
Operations Manager	х	Х	х	х		х	х	х	Х	
Pool Manager	х	x							х	x Pesticide/CPO Certified
Program Manager	Х	Х								
Maintenance Staff	x	х	х	х	x	х	x	х	х	x Pesticide/CPO Certified
Summer Managers Camp	х									
Summer Managers Pool									Х	
Summer Hires										
Police (Knox Box Access)	х	Х	х	х	х	х	х	х	х	х

# Appendix A: Opening/Closing Procedures

## **Community Center**

1550 Oxford Valley Rd Yardley, Pa 19067 267-274-1110

## **Opening Procedures**

Maintenance Staff:

- Clean floors
- Clean and stock Bathrooms
- o Set up for morning programs for the day

#### Park and Recreation Staff:

- o Turn on lights
- Unlock side door
- Unlock main front doors
- Unlock office door
- Check AC/Heat temperature
- o Walk facility for visual check

## **Closing Procedures**

Park and Recreation Staff:

- o Turn off office equipment computers, printer/copier
- Lock main door
- Lock side door
- o Lock office file cabinets
- Lock office door
- Walk facility for visual check

## Community Pool

1050 Edgewood Rd Yardley PA 19067

#### **Opening Procedures**

### **Manager on Duty**

- Complete Daily and Monthly Facility Safety Checklists. See appendices 3.1 and 3.2.
- Unlock the side gate and scan the pools and deck areas for hazards or debris.
- Check chemical levels in all pools and record results on log sheet.
- Check water levels, add water if needed.
- Add chemicals as needed.
- Check gauges on pumps and filters.
- Check chemical supplies, order more if needed.
- Open bathrooms and note anything that needs to be addressed immediately by maintenance.
- Review employee schedule, ensure proper staffing.
- Review events of the day.
- Direct maintenance staff as they complete tasks.
- Set-up computers and POS system.
- Go to the bank to make change for large bills.
- Backwash as needed.
- Verify there is at least a 4' unobstructed perimeter around all pools.
- Complete visual inspection of all guest areas to confirm the integrity of sun umbrellas and their weighted bases.
- Direct staff to remove damaged furniture or equipment from service.
- Direct staff to check gates from baby pool to the pavilion area and the snack bar gates leading to the snack bar are always secure.

## Maintenance/Lifeguards

- Bathrooms cleaned
- Sweep decks.
- Skim/vacuum pools.
- Open umbrellas, inspect bases for tightness of the fasteners to ensure umbrellas remain secure.
- Put up flag.
- Pick up trash.
- Clean stairs to diving boards and slides to remove debris and slime layer.
- Clean out debris strainers.
- Install lane lines with lifeguard assistance.

• Refer to maintenance checklist in appendix 3.

### **Closing Procedures**

Pools are <u>cleared 15 minutes prior to closing</u>, all patrons must exit the facility on time. Bathrooms are to be closed to patrons for cleaning on time. If at any time a patron does not comply with the rules, the Lower Makefield Township Police Department should be called to escort the patron from the facility.

- Closing announcements are to be made 30 and 15 minutes prior to clearing the pool.
- Stack chairs and lounges around pool decks.
- Close umbrellas.
- Pick up trash throughout the entire facility including the snack bar.
- Empty trash/recycle cans and take to dumpster/recycling bin.
- Bathrooms are cleaned and disinfected by Maintenance staff and inspected by the Manager on Duty.
  - See the Facility Maintenance section for cleaning procedures.
- Take down flag, fold and place on shelf in cabinet.
- Clean and sweep office.
- Check/clean locker area.
- Run Point of Sale report, count drawer, complete deposit form, take deposit to Penn Community Bank and put in drop box. Additional information can be found in the Finance section of this document.
- Count and sign for change money (\$300).
- Safely store laptops, scanners and cash drawer in pool office.
- All employees must <u>leave together within 30 minutes of closing</u>.

# Appendix B: Generic Incident Report

+‡+			
Lower	Makefi	eld To	wnship
Parks a	and Red	creatio	n .

#### Incident Report

	Personal Information	
Name:	Age:	□ Male □ Female
Address:	City:	
Home Phone:	Cell Phone:	
General Description:		
	Nature of the Incident	
Date of Incident://	Time: □ AM	□ PM
Location:		
Describe Incident:		
Describe Injuries:		
Witnesses:		
Name:	Phone:	
Name:	Phone:	
Actions Taken:		
□ None □ Ambulance □ Police □ Oth	her (describe)	



Care Provided				
Did patron accept medical attention?	□ Yes	□ No		
Was care provided by facility staff? Was EMS Called?	□ Yes □ Yes			
Time	□ res	□ INO		
Was patron transported to an emergency facility?	□ Yes	□ No		
If yes, Where?				
Name of person who provided care:				
Describe in detail care given:				
Patrons Signature:	Date:			
			_	
Note: All incidents will be handled in as timely a man be found at www.lmt.org Thank you for your coopera		nes of use of this facility car	1	
2 , , , .				
Facility	/ Information			
Number of staff on duty at time of incident:				
Number of patrons in facility at time of incident:			_	
Weather condition at time of incident:			_	
Water condition at time of incident:			—	
Name(s) of staff involved in incident:			—	
rvanic(s) or stair involved in including			_	
			_	
Report	Prepared By			
Name:	Position:			
Signature:				

# Appendix C: Near Miss Report

<del>+</del>‡+

# Lower Makefield Township Parks and Recreation

The Pool at LMT Near Miss Report

	Personal Information	
Name:	Age:	□ Male □ Female
	07	
	Cell Phone:	
General Description:		
	Nature of the Incident	
Date of Incident://	Time: □ AM	□ PM
Location:		
Describe Incident:		
Describe Injuries:		
Witnesses:		
Name:	Phone:	
Name:	Phone:	
Actions Taken:		
□ None □ Ambulance □ Police □ C	Other (describe)	

Facility Information					
Number of lifeguards on duty at time of incident: Number of patrons in facility at time of incident: Weather condition at time of incident: Water condition at time of incident: Name(s) of lifeguard(s) involved in incident:					
Repor	t Prepared By				
Name:	Position:				

## Appendix D: Dog Park Incident Report



## Lower Makefield Township Parks and Recreation

## Incident Report

	-		
4	104	o	100

Any incident involving bodily injury to persons or dogs requiring medical attention should be immediately reported to the Lower Makefield Township Police by calling 911. This form should be completed for all incidents of aggressive dog behavior & those incidents noted above regardless of the severity.

General Information				
Name:	Date:	Date		
Address:	City:	Department		
State:	Zip Code:			
Home Phone:	Cell Phone:			
Dogs Name:	Breed:			
Weight	Color:			
General Description:				
Oth D				
Other Dog	s involved			
Name:	Date:	Date		
Address:	City:	Department		
State:	Zip Code:			
Home Phone:	Cell Phone:			
Dogs Name:	Breed:			
Weight	Color:			
General Description:				

If names are not known please provide a full description of the individual, their dog's name and anything that may be pertinent (i.e., make, model, color of their car, license plate number, etc.) or other additional information that may assist us in this review.

Nature of the Incident				
Date of Incident:/ Time:	am pm			
Location:  Small Dog Area  Large Dog Area	Other (specify)			
Describe Incident:				
Describe Injuries:				
Witnesses: Name:	Phone:			
Actions Taken:  None Ambulance Police Veterinary				
Signature	_ Date			
Note: All incidents will be handled in as timely a man can be found at www.lmt.org Thank you for your coo	nner as possible. All of the guidelines of use of this facility peration.			

# Appendix E: Playground Inspection

# PLAYGROUND INSPECTION FORM (HIGH FREQUENCY)

"✓" to indicate item completed

## **Surfacing**

<ul> <li>□ Adequate protective surfacing under and around the equipment. (For loose fill: min. 9" compacted; 12" uncompacted)</li> <li>□ Install/replace surfacing.</li> <li>□ Surfacing materials have not deteriorated.</li> <li>□ Replace surfacing.</li> <li>□ Other maintenance:</li> <li>□ Loose-fill surfacing materials have no foreign objects or debris.</li> <li>□ Remove trash and debris.</li> <li>□ Loose-fill surfacing materials are not compacted.</li> <li>□ Rake and fluff surfacing.</li> <li>□ Loose-fill surfacing materials have not been displaced under heavy use areas such as under swings or at slide exits.</li> <li>□ Rake and fluff surfacing.</li> </ul>
Drainage
<ul> <li>□ The entire play area has satisfactory drainage, especially in heavy use areas such as under swings and at slide exits.</li> <li>□ Improve drainage.</li> <li>□ Other maintenance:</li> </ul>
General Hazards
<ul> <li>□ Playstructure warning labels in place and legible.</li> <li>□ There are no sharp points, corners or edges on the equipment (§3.4).</li> <li>□ There are no missing or damaged protective caps or plugs (§3.4).</li> <li>□ There are no hazardous protrusions (§3.2 and Appendix B).</li> <li>□ There are no potential clothing entanglement hazards, such as open S-hooks or protruding bolts (§2.5.2, §3.2, §5.3.8.1 and Appendix B).</li> <li>□ There are no crush and shearing points on exposed moving parts (§3.1).</li> </ul>

☐ There are no trip hazards, such as exposed footings or anchoring devices and rocks, roots, or any other obstacles in a use zone (§3.6).
Security of Hardware (§2.5)
<ul> <li>□ There are no loose fasteners or worn connections.</li> <li>□ Replace fasteners.</li> <li>□ Other maintenance:</li> <li>□ Moving parts, such as swing hangers, merry-go-round bearings, and track rides, are not worn.</li> <li>□ Replace part.</li> <li>□ Other maintenance:</li> </ul>
●Conforms to CPSC Inspection Guidelines●
<b>Durability of Equipment</b>
<ul> <li>□ There are no rust, rot, cracks, or splinters on any equipment (check carefully where it comes in contact with the ground).</li> <li>□ There are no broken or missing components on the equipment (e.g., handrails, guardrails, protective barriers, steps, or rungs).</li> <li>□ There are no damaged fences, benches, or signs on the playground.</li> <li>□ All equipment is securely anchored.</li> </ul>
Leaded Paint
<ul> <li>□ Paint (especially lead paint) is not peeling, cracking, chipping, or chalking.</li> <li>□ There are no areas of visible leaded paint chips or accumulation of lead dust.</li> <li>□ Mitigate lead paint hazards.</li> </ul>
General Upkeep of Playgrounds
$\Box$ There are no user modifications to the equipment, such as strings and ropes tied to equipment, swings looped over top rails, etc.



☐ Remove string or rope.
☐ Correct other modification.
☐ The entire playground is free from debris or litter such as tree branches, soda cans, bottles,
glass, etc.
☐ Clean playground.
☐ There are no missing trash receptacles.
☐ Replace trash receptacle.
☐ Trash receptacles are not full.
☐ Empty trash.
Name of playground:
Date of inspection:
Inspected by:
Notes:

# Appendix F: Pool Monthly Facility Safety Checklist

# The Pool at Lower Makefield Township FACILITY SAFETY CHECKLIST

(Pool Manager or Alternate to Complete as Scheduled)

DATES:						
Completed By (Initials):						
	MAIN OFFICE					
Emergency Action Plan Accessible						
Incident Report Forms Available						
Operational Phone						
AED						
	FIRST AID SUPPLIES					
Scissors/Tweezers						
Antiseptic Towelettes/Alcohol Prep Pads						
Nitrile Gloves [Latex gloves can trigger allergic dermatitis in sensitive individuals]						
Sterile Pads 3"X3" & 2"X2"						
Adhesive Tape/Band-Aids						
Mask and Face shield						
CPR mask and One-way Valve						
Fluid Control Solidifier						
Bio-Hazardous Waste Bag						
Bag-Valve Mask						
	POOL PUMP ROOM	T		I		
Eyewash Station Stocked						
Fire Extinguisher Available & Charged						
Pumps/ Pipes/ Chemtrol / Feeders Operational						
Filters (p.s.i within working range)						
Lights						
Area Orderly						
Clean Strainer Basket						
Clean Chemtrol Probes						
Switches Operational		<u> </u>				
LAP POOL – PUMP ROOM						





	1	1	1	1	
Eyewash Station Stocked					
Fire Extinguisher Available & Charged					
Pumps/ Pipes/ Chemtrol / Feeders/Thermostats Operational					
Filters (p.s.i within working range)					
Lights					
Clean Probes					
Area Orderly					
Switches Operational					
CHEMICAL AREA					
Eve Protection Available					

CHEMICAL AREA					
Eye Protection Available					
Chemicals Stored Properly					
Leaks					
Chemical Pumps Connected & Operational (leaks?)					
Exit Doors Clear					
Area Orderly					
Switches Operational					
	BEHIND CH	EMICAL ROOM			
Caps on Acid Barrels					
Gate Locked					
Area Orderly					
Outside Light On					
	STAFF & EQU	UIPMENT ROOM			
Leaks					
Lights					
On/Off Switches working					
Area Orderly					
GUEST	AREAS, RESTROO	MS, POOL DECK	& GROUNDS	T	
No Standing Water on Walking Surfaces					
Deck Tiles & Drains Intact					
No Bolts Exposed					
Cover on Pit (secure)					
Lifeguard Stands					
Safety Equipment (Specify?)					



## Parks & Recreation



Exit Doors Clear					
Electrical Outlets					
Signs					
Windows					
Lights					
Pool Railing & Steps					
Umbrella Bases – Tight and Sec	ure				
NOTES:					
Completed By:			·		
	(Print Name)		(Signatu	re)	
Supervisor:	(Print Name)	 	(Signatu	ге)	
	,		(	,	

\*\*\*\*Upon complete submit a copy to Lynn Todd, Operations Manager monthly

## Appendix

## G: Pool Maintenance Daily Check List

### MAINTENANCE CHECKLIST -MORNING

updated 2/26/2020

Initial Tasks as		<b>T</b>		<b>T</b>	<b>D</b> • 1		
Completed	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Clean Bathrooms: Front & Locker Rooms							
Sinks - Disinfect, Remove any debris							
Toilets/Urinals- Disinfect, Check that they Function							
Showers - Disinfect, Remove any debris							
Floors - Disinfect, Pick up Garbage, Mop up Excess Water							
Mirrors - Clean with Windex							
Baby Changing Station - Disinfect							
Check Air Freshener is Working							
Check Lockers for debris and personal items							
Check/Restock Toilet Paper, Paper Towels, Soap							
Check Supply Inventory - Notify MOD when supplies are low							
Restock Supply Cabinet							
Maintenance							
Rinse and Clean Steps to Diving Board & Slides							
Sweep Decks, Entryways, Gate Stands, Guard Stands							
Water Flowers Check for and Remove Tree Debris							

Weeding				
- Flower Beds				
- Under Slide				
- Sidewalks				
- Around all Fences				
Power Washing - As				
Needed				
Manager Approval				

Safety Check of Facility Report anything that
could be hazardous
See Employee Manual
for Detailed Procedures
The Manager on Duty
is responsible for
overseeing and
approving completion
of these tasks.

### MAINTENANCE CHECKLIST -MID-DAY

Initial Tasks as Completed	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Clean Bathrooms: ALL							
Sinks - Disinfect, Remove any debris							
Toilets/Urinals- Disinfect, Check that they Function							





Showers - Disinfect, Remove any debris				
Floors - Disinfect, Pick up Garbage, Mop up Excess Water				
Mirrors - Clean with Windex				
Baby Changing Station - Disinfect				
Check Air Freshener is Working				
Check/Restock Toilet Paper, Paper Towels, Soap				
Trash & Recycle				
Check/Remove Trash & Recycling throughout Facility				
- Bathrooms				
- Pavilion				
- Snack Bar				
- Parking Lots				
- Lawn				
Take Trash to Dumpster After Collecting				
Take Recycling to Proper Receptacle				
Clean Trash Can Lids				
<b>Grounds Maintenance</b>				
Clean and Disinfect ALL Tables				
Cool Off Steps to Diving Board				
Sweep Decks & Snack Bar				
Clean Area Around Dumpster				
Check for and Remove Tree Debris				
Manager Approval				

Safety Check of Facility -Report anything that could be hazardous See Employee Manual for Detailed Procedures The Manager on Duty is responsible for overseeing and approving completion of these tasks.

### MAINTENANCE CHECKLIST -EVENING -CLOSE

Initial Tasks as Completed	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Clean Bathrooms: Front & Locker Rooms (Start of Shift)			V		v	v	
Clean Bathrooms: Lap Pool (Close)							
Sinks - Disinfect, Remove any debris							
Toilets/Urinals- Disinfect, Check that they Function							
Showers - Disinfect, Remove any debris							
Floors - Disinfect, Pick up Garbage, Mop up Excess Water							
Mirrors - Clean with Windex							
Baby Changing Station - Disinfect							
Check Air Freshener is Working							
Check/Restock Toilet Paper, Paper Towels, Soap							



Check Supply Inventory - Notify MOD when supplies are low				
Trash & Recycle				
Check/Remove Trash & Recycling throughout Facility				
- Bathrooms				
- Pavilion				
- Snack Bar				
- Lawn				
Take Trash to Dumpster After Collecting				
Take Recycling to Proper Receptacle				
<b>Grounds Maintenance</b>				
Clean area around Dumpster				
Sweep Decks, Entryways, Gate Stands, Guard Stands (Evening)				
Cool Off Steps to Diving Board				
Check Supplies in Shed				
Clean Snack Bar				
Clean and Disinfect ALL Tables				
Manager Approval				

Safety Check of Facility Report anything that
could be hazardous
See Employee Manual
for Detailed Procedures
The Manager on Duty
is responsible for
overseeing and
approving completion
of these tasks.

Appendix F: LMT Pool Safety Check List

## The Pool at Lower Makefield Township WEEKLY FULL SAFETY CHECKLIST

DATES:	MON:	TUES:	WED:	THUR:	FRI:	SAT:	SUN:			
		FIRST AID	CHECKLIST							
Scissors/Tweezers										
Antiseptic Towelettes/Alcohol Prep Pads										
Latex Gloves										
Sterile Pads 3"X3" & 2"X2"										
Adhesive Tape/Band-Aids										
Mask and Face shield										
CPR mask and One-way Valve										
Fluid Control Solidifier										
Bio-Hazardous Waste Bag										
Bag-Valve Mask										
SAFETY CHECKLIST - POOL PUMP ROOM										
Eyewash Station Stocked										
Fire Extinguisher										
Pumps/ Pipes/ Chemtrol / Feeders Operational										
Filters (p.s.i within working range)										
Lights										
Area Orderly										
Clean Strainer Basket										
Clean Chemtrol Probes										
Switches Operational										
		LAP POOL -	PUMP ROOM							
Eyewash Station Stocked										
Fire Extinguisher										
Pumps/ Pipes/ Chemtrol / Feeders/Thermostats Operational										
Filters (p.s.i within working range)										
Lights										
Clean Probes										





Area Orderly												
Switches Operational												
SAFETY CHECKLIST - CHEMICAL AREA												
Chemicals Stored Properly												
Leaks												
Chemical Pumps Connected & Operational (leaks?)												
Exit Doors Clear												
Area Orderly												
Switches Operational												
	SAFETY CI	HECKLIST - BE	HIND CHEMIC	AL ROOM								
Caps on Acid Barrels												
Gate Locked												
Area Orderly												
Outside Light On												
	SAFETY CH	ECKLIST – STA	AFF & EQUIPM	ENT ROOM								
Leaks												
Lights												
On/Off Switches working												
Area Orderly												
	SAFETY (	CHECKLIST - PO	OOL DECK & G	ROUNDS								
Deck Tiles & Drains												
No Bolts Exposed												
Cover on Pit (secure)												
Lifeguard Stands												
Safety Equipment												
Exit Doors Clear												
Electrical Outlets												
Signs												
Windows												
Lights												
Pool Railing & Steps												
Umbrella Basses - Tight and Secure												

WORK ORDERS	NEEDED/SUBMITTED:					
Completed By:						
1	(Print Name)		(Sig	gnature)		
upervisor:	(Print Name)		(Sie	gnature)		
	,		(,	<i>,</i>		

\*\*\*Upon complete submit for to Lynn Todd, Operations Manager

## Appendix H: Bodily Fluids Remediation Log

Lower Makefield Township Parks and Recreation The Pool at LMT Bodily Fluids Remediation Log





Incident Date/Time	CPO Conducting Response	Specific Pool	Type & Form of Body Fluid	Date/Time Pool Closed	Remediation	Date/Time Pool Reopen

## Appendix I: Daily Safety Check List

## The Pool at Lower Makefield Township WEEKLY FULL SAFETY CHECKLIST

DATES:	MON :	TUES:	WED:	THUR:	FRI:	SAT:	SUN:
]	FIRST AID	CHECKLIS	T				
Scissors/Tweezers							
Antiseptic Towelettes/Alcohol Prep Pads							
Latex Gloves							
Sterile Pads 3"X3" & 2"X2"							
Adhesive Tape/Band-Aids							
Mask and Face shield							
CPR mask and One-way Valve							
Fluid Control Solidifier							
Bio-Hazardous Waste Bag							
Bag-Valve Mask							
SAFETY C	HECKLIST	Γ - POOL PU	JMP ROOM	ſ			
Eyewash Station Stocked							
Fire Extinguisher							
Pumps/ Pipes/ Chemtrol / Feeders Operational							
Filters (p.s.i within working range)							
Lights							
Area Orderly							
Clean Strainer Basket							
Clean Chemtrol Probes							
Switches Operational							
L	AP POOL -	PUMP ROO	OM				
Eyewash Station Stocked							
Fire Extinguisher							
Pumps/ Pipes/ Chemtrol / Feeders/Thermostats Operational							
Filters (p.s.i within working range)							
Lights							
Clean Probes							
Area Orderly							
Switches Operational	1	1	1	I	I	I	





SAFETY C	HECKLIST	Г - СНЕМІС	CAL AREA			
Chemicals Stored Properly						
Leaks						
Chemical Pumps Connected & Operational (leaks?)						
Exit Doors Clear						
Area Orderly						
Switches Operational						
SAFETY CHEC	KLIST - BI	EHIND CHE	EMICAL RO	ООМ		
Caps on Acid Barrels						
Gate Locked						
Area Orderly						
Outside Light On						
SAFETY CHECK	ILIST – ST	AFF & EQU	IPMENT R	ООМ		
Leaks						
Lights						
On/Off Switches working						
Area Orderly						
SAFETY CHEC	CKLIST - P	OOL DECK	& GROUN	IDS		
Deck Tiles & Drains						
No Bolts Exposed						
Cover on Pit (secure)						
Lifeguard Stands						
Safety Equipment						
Exit Doors Clear						
Electrical Outlets						
Signs						
Windows						
Lights						
Pool Railing & Steps						
Umbrella Basses – Tight and Secure						

NOTES:				
NOTES:				
WORK ORDER	S NEEDED/SUBMITTED:			
Completed By:	(Print Name)	_	(Signature)	
	(Fillt Name)		(Signature)	
Supervisor:				
super visor.	(Print Name)	_	(Signature)	
	` '		,	

\*\*\*Upon complete submit for to Lynn Todd, Operations Manager

## Appendix J: Fecal Accident Response Log

### Lower Makefield Township Parks and Recreation

The Pool at LMT Fecal Accident Response Log





Accident Date	Time	Pool	Formed/ Loose	Free Chl at Time	pH at Time	Pool Vacated	Material Removed	Raise & Sample Free Chl	Initial/Time

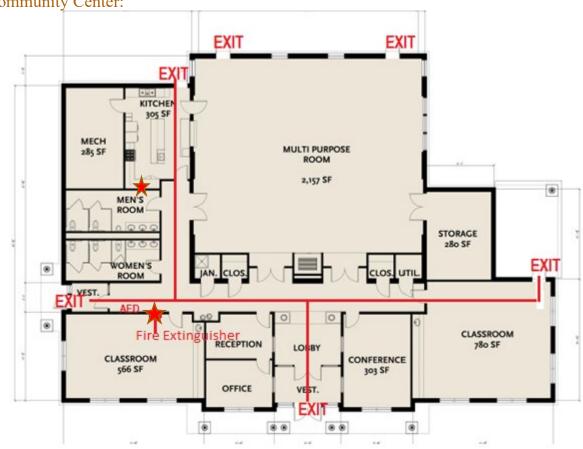


## Appendix K: Bucks County Department of Health Monthly Report

	BUCKS COUNTY DEPARTMENT OF HEALTH	MENT OF HEALTH		
	MONTHLY BATHING PLACE REPORTS	ACE REPORTS		
Name of Facility:		Month:	Year:	
Address:			ID#	
Day	DISINFECTION Record Disinfectant in PPM		Pool Water pH (Every two hours)	
	(Exert two riodis)			
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20				
21				
22				
23				
24				
25				
26				
27				
28				
29				
30				
31				
Number Life Guards:	Hours of Operation:			
Signed:	Title:			
SA-63 (Rev. 6/08)				
,				

## Appendix L: AED and Evacuation Maps

**Community Center:** 





Fire Extinguishers



# LOWER MAKEFIELD TOWNSHIP Parks & Recreation







## Parks & Recreation



#### Pool:





# Parks & Recreation



