

Lynn Todd

From: Monica Tierney
Sent: Monday, May 1, 2023 3:25 PM
To: Caitlin Adams; Elizabeth Lawson; Lynn Todd; Soumya Belagodu; Kathleen Howell
Subject: Quick notes

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Last week we met to discuss data collection and what we really need to collect data for.

Some of you mentioned Learn about the community

Learn about programs

Surveys

Better serve community

CPRP

Qualitative questions vs Quantitative questions

Feedback customer service

After Action Reports (Creating like reports)

Phone Logs

What we can use data for that could help us

Marketing for special events

Social media information

Pay comparisons or why people didn't take position

Front end – to make situation and day to day work easier etc

Managers – to help best determine how to program and what to offer etc

Director and board – Funding, planning, pay, staff overall satisfaction, overall growth etc

How can we collect the best data to help us make the decisions that would help us day to day and in the long term?

What data needs to be prioritized?

Monica Tierney, MBA, MEd, CPRE

Director of Parks and Recreation

Lower Makefield Township

267-274-1112

Play for All



Evaluation Training
April 27, 2023
Sign in

Monica Tierney	Monica Tierney
Lynn Todd	L. Todd
Elizabeth Lawson	ELIZABETH LAWSON
Cat Adams	CA
Kathy Howell	Kathy Howell
Soumya Belagodu	—
Dylan Muthersbaugh	Dylan Muthers

Data Collection

- How data collection can improve our processes.
- What data are we collecting.