



Here are some resources to help share the news with your constituents:

- **Template letter to the editor or constituent newsletter insert:**

### **Neighbors in Need Can Apply for Water Utility Customer Assistance Beginning October 1**

With the Fall season comes cooler temperatures, which can often lead to more expensive water bills due to greater use of hot water. Thankfully, important resources will be made available for community members who may be struggling to pay their water bill. Many in our community receive their drinking water and/or wastewater service from Pennsylvania American Water. For more than 30 years, Pennsylvania American Water has been assisting customers who qualify through its H2O Help to Others Program. Beginning October 1, help will be available for Pennsylvania American Water customers who need support to pay their water utility bills. I encourage area residents to see if you qualify for their customer assistance by contacting Dollar Energy Fund at 1-888-282-6816, or applying online at <https://www.dollarenergy.org/myapp/>. Depending on your household income, you may qualify for drinking water and wastewater grants of up to \$500 per household per year and discounts ranging from 30% to 90%.

- **Social media graphics with QR code to drive sign ups:**

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PENNSYLVANIA AMERICAN WATER CUSTOMERS MAY BE ELIGIBLE FOR WATER AND WASTEWATER BILLS ASSISTANCE:  
[HTTPS://WWW.DOLLARENERGY.ORG/MYAPP/](https://www.dollarenergy.org/myapp/)

SCAN ME



PENNSYLVANIA AMERICAN WATER CUSTOMERS  
MAY BE ELIGIBLE FOR ASSISTANCE WITH THEIR  
WATER AND WASTEWATER BILLS.

LEARN MORE:

[HTTPS://WWW.DOLLARENERGY.ORG/MYAPP/](https://www.dollarenergy.org/myapp/)

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